

FASTER, BETTER & Smarter

The power to build Rich Business Solutions



Customer

Hong Leong Bank Bhd

Project

e-Payment Services

| Transaction Type | New Profile | | | | Old Profile | | | | |
|--------------------|-------------|------------|-----------------|-----------|-------------|------|-----------------|-----------|-----|
| | From | To | Check/Authorise | Authorise | From | To | Check/Authorise | Authorise | |
| Bank Payment | 0.00 | 100,000.00 | No | Yes | No | 0.00 | 200,000.00 | No | Yes |
| Same Day Crediting | 0.00 | 200,000.00 | No | Yes | No | 0.00 | 200,000.00 | No | Yes |
| SOCISO Payment | 0.00 | 200,000.00 | No | Yes | No | 0.00 | 200,000.00 | No | Yes |
| Same Day B2B | 0.00 | 200,000.00 | No | Yes | No | 0.00 | 200,000.00 | No | Yes |

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Business

Hong Leong Bank is one of the leading local banks in Malaysia and has a strong market position and well-recognised business franchise. It is a member of the Hong Leong Group which headquartered in Malaysia as well as a public listed company on the Malaysian Stock Exchange. In year 2011, Hong Leong and EON Bank Berhad (EBB) merger creates 4th largest banking group in Malaysia.

Requirements

- To improve the bulk payment of e-Payment branch application as well as adding new services such as SOCSO contribution, Zakat contribution and Income Tax payment. All e-Payment services will support customer base of both HLBB and EON Bank.
- The bank emerges to align with its Hong Leong Online Business (HLOB) by developing Online e-Payment for their business owners to enjoy efficient and secure online business banking.
- To merge the accounts in Corporate Internet banking (CIB) and e-Payment on a single platform.

Solution

- Enhance the existing e-Payment branch application to have new services like Same Day Crediting, SOCSO contribution, Zakat contribution and Income Tax payment that already existed EBB.
- It provides an Online e-Payment system that allow business owners to submit bulk payment via internet banking instead of approaching the bank branch.
- An integrated platform such Single Sign-On (SSO) to maintain CIB and e-Payment customer accounts integrity as well as the control of its operation administration on both systems.

Result

- This will entice more customers to subscribe to the Online e-Payment submission and reduce the operations via branch submission, as it will be a new and efficient experience for customers via online business banking.