

FASTER,
BETTER
& Smarter

next-generation enterprise

Information Workspace



Customer

Universiti
Teknologi Mara

Project

Enterprise Knowledge Management System



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Business

Universiti Teknologi Mara (UiTM) is Malaysia's premier institution of higher learning that has experienced a phenomenal growth since its inception in 1956. The university has expanded nationwide with 3 satellite campuses, 12 branch campuses, 8 city campuses, 19 affiliated colleges and a smart campus for the future. Its formation is based on a vision of outstanding scholarship and academic excellence that is capable of providing leadership in all fields of internationally recognised professional study.

Requirements

- The community-wide communication and collaboration efforts within the library community.
- Provides the library with the facility for the users to conduct broadcast searches to multiple information sources via the Web.
- A web sniffer which is able to auto extract 'recent updated documents' sourced from pre-determined diverse digital repositories.
- Provides the library with the capability to build and maintain the corporate knowledge taxonomy.
- Provides the library with the facility to organize relevant information according to pre-determined groups or classes.
- Purchase Recommendations provide shopping list as a new function in assisting requisition and purchasing of new recommended books to the library.

Solution

- The Enterprise Knowledge Management System (EKMS) is a complete information search and categorization solution that allows organisations to harness the collected enterprise knowledge assets from a single, logical point of access.
- Built on the Façado Universal UI Server, the next generation of Rich Internet Application (RIA) platform, with latest technologies such as J2EE, web services and XML.
- Establishment of community with deliver of pre-defined interest information services. It promotes and encourages of community-wide communication and collaboration with an environment of knowledge sharing within the UiTM library communities.
- A user interface is provided to allow user visually navigate through the knowledge items, and subsequently proceed with adding, modifying, deleting or classification of the knowledge taxonomy

Result

- The EKMS allows organizations or enterprises to rapidly deliver feature-rich X-Internet based knowledge management solution.
- The EKMS delivers a suite of rich knowledge management tools or utilities, enabling organizations to provide employees, partners, customers and suppliers with the ability to easily access, find, analyse, manage, responsive content delivery on enterprise knowledge assets across a wide-variety of formats, languages and platforms.
- It confers to user organisational information to create real world business solutions, gain competitive advantage and improve profitability by automatically bring context to enterprise content.