

FASTER,
BETTER
& Smarter

web applications
Accelerated



Customer

DiGi Telecommunication
Bhd

Project

Enterprise Portal

Business

DiGi is a leading mobile communications company providing a comprehensive range of affordable, convenient and easy to use wireless services to simplify and enrich the lives of its customers. DiGi has established presence as a leader in voice and data prepaid services with a number of firsts that have set industry benchmarks for creativity and innovation. DiGi delivers high quality voice as well as value-added mobile content and data services to both individual and corporate customers.

They create value for their customers by selecting the most appropriate cutting edge technology so that they benefit from products and services that give them choice, convenience and control.

Problem

DiGi staffs are facing problem accessing to their internal portal which hosted at HQ in Europe which having limited bandwidth between HQ and regional office. Arahe Solutions was called in to solve the problem.

- Slow Enterprise Portal at DiGi impacting investment in Enterprise Portal
- All DiGi branches throughout Malaysia including remote customer service centres are facing problems
- Pages cannot be displayed when traffic is high during peak hour

Solution

Using our SiteCelerate Web Acceleration System and expert tuning by our consultants, we were able to solve the performance issues and enhance the business users experience.

Result

- Average speed drops from 40 secs to 1-2secs
- Saved bandwidth on WAN and VPN connections to allow other critical applications to run
- Eliminated complaints on poor performance
- Live since Dec 2005

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