

FASTER,
BETTER
& Smarter

web applications
Accelerated



Customer

Takaful Ikhlas Sdn Bhd

Project

IPOS Portal

Business

Takaful IKHLAS was incorporated on 18 September 2002 and is a wholly-owned subsidiary of MNRB Holdings Berhad.

Takaful IKHLAS has, within the eight years of its operations, established a strong presence in the provision of Islamic financial protection services based on the Takaful System, which stresses on a spirit of cooperation and joint responsibility among participants.

Problem

IPOS Portal having intermittent connection and slowness issue, this issue was broad up to Organization management, the management decide to recruit solutions consulting firm to do study and analysis on current infrastructure and come out with resolution. The proposed solutions only resolve the intermittent connections but not totally resolving slowness issue as Agents/Employee feedback was not positive and as optimistic as expected.

Arahe get to know that, thus offer Takaful IKHLAS a Proof of Concept (POC) on SiteCelerate solution, the POC will be review by recruited solutions consulting firm. Arahe had complete the POC with dramatic improvement on response time and positive feedback from the application owner.

Solution

- Deploy SiteCelerate in HQ datacenter integrate with Link load balancer to cater for nation wide access included regional braches and Agents using conventional dial-up/broadband.
- Offload SSL encryptions from Web server thus releasing more resources for query process. This indirectly boost up tables/reports data generation time.
- Page/Reports size significantly reduced with SiteCelerate white space stripping and compression technology

Result

- Boost up the users experience by reduce overall IPOS response time by half.
- Increase Agents productivities, improved response time resulting more transactions and application are able to completed in shorter period of time over IPOS.
- Improve the agents listing and statement query by 2 times faster.
- Report generation now will not time out in IPOS. Requests and connections had offloaded by SiteCelerate, resulting shorter report generation cycle.

ARAHE SOLUTIONS SDN BHD

Suite B-09-01, Plaza Mont Kiara,
2 Jalan Kiara, Mont Kiara,
50480 Kuala Lumpur, Malaysia.

Tel: +603 6201 8315

Fax: +603 6201 8325

Email : info@arahe.com

Website : www.arahe.com