

FASTER,  
**BETTER**  
& **Smarter**

web applications  
**Accelerated**



## Customer

**Rexit Solutions**

## Project

**Electronic Agency  
Services Center**

### Business

Rexit Solutions' e-ASC is the premier independent portal for the Malaysian Motor Insurance business and acts as the one-stop center to perform insurance transactions, linking the insurance companies to the agents to the insured and to the relevant government authorities.

### Problem

More than 40,000 registered agents – the majority from the largest insurers such as Kurnia, Allianz General, Tokio Marine and others – uses the system to run their business. At any one time, concurrent connections can run into 4000 + users.

Although launched in the middle of 2004, the usage started accelerating exponentially at the start of 2005 when the National Road Transport Department made it mandatory to use electronic motor insurance cover notes instead of the previous printed copies. This sudden and extreme surge in users initially overwhelmed the available bandwidth and servers of the EASC system causing very slow performance and frequent system failures.

### Solution

With Arahe's SiteCelerate, it has doubled the application speed reduced bandwidth usage by 75% and tripled the available server capacity and is saving Rexit close to RM0.5 Million a year while providing excellent service to its customers and users.

### Result

- Performance improvements of 400%.
- Scalability of existing servers more than doubled.
- Bandwidth usage reduced 70%.

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