

FASTER,  
**BETTER**  
& **Smarter**

web applications  
**Accelerated**



## Customer

**RHB Bank  
Bhd**

## Project

**Internet Banking  
Reflex Cash Management  
eHR**

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### Business

RHB Bank offers commercial banking, corporate banking and international banking services. With its core business centred in the RHB Head Office in Kuala Lumpur, Malaysia, RHB Bank has built an extensive financial network throughout the country. RHB Bank is the fourth largest integrated financial services bank in Malaysia with over 200 offices around the nation and the region. The bank's core businesses are streamlined into four Strategic Business Units (SBUs): Retail Banking, Corporate & Investment Banking, Islamic Banking and International Banking. RHB Bank has the prestigious honour of being named Best Domestic Bank by both Finance Asia and Euromoney (1997).

### Problem

- Slow SSL connection to Internet Banking, Reflex Cash Management and eHR.
- Users complaint performance issues.

### Solution

RHB Bank has tested another Reserver Proxy but the problems are still persist. We put our box in production after 1 day UAT testing. RHB is pretty satisfied with the performance and has called for a RFQ on SiteCelerate Web Accelerator.

### Result

- Bandwidth usage reduced 40% and above.
- User satisfaction with the fast loading time.
- Productivity increase.