

FASTER, BETTER & Smarter

web applications
Accelerated



Customer

Prudential Assurance Malaysia

Project

Agent Management System

Business

Prudential Assurance Malaysia is an innovative leading insurer that provides savings, protection and investment needs of customers by offering full range of financial solutions. Prudential is committed in helping people to achieve hopes and dreams for a brighter future, fulfilling promise to customers that Prudential is the brand customers can trust to provide for their financial needs.

Problem

Prudential Assurance Malaysia serves over 4,000+ agents nationwide using its web-based Agent Management System built on IBM WebSphere. Due to the popularity of this application, users of the system experienced very slow download and application speed. The severity of this problem becomes worse at the end of each month when the majority of the agents tries to log-in simultaneously to check their commissions calculations for the month.

Solution

Arahe was called upon to solve the problem. Using our award winning SiteCelerate Web Acceleration System and expert tuning by our consultants, we were able to solve the performance issues completely in 3 working days.

Result

- Performance problems eliminated.
- Speed increases between 30% to 1,000%.
- SSL Application scalability increased by 200%.

URL Tested	Normal (seconds)	Accelerated (seconds)	% improvement
1 Login Page	29.24	21.5	36.00%
2 Main Agent Page	25	9.5	163.20%
3 Policy Enquiry	17.5	4.1	326.80%
4 Listings	> 180	14.1	> 1176.6%
5 Info Bulletin	> 120	18.4	> 552.2%
6 Top 300 Agents	17	3.5	385.70%
Overall	> 388.74	71.1	> 446.8%

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