

FASTER,  
*BETTER*  
& Smarter

web applications  
**Accelerated**



Customer

Hong Leong Bank

Project

PeopleSoft

### Business

Hong Leong Bank, a public listed company on the Malaysian Stock Exchange, is a member of the Hong Leong Group (the Group). Headquartered in Malaysia, the Group has been in the financial services industry since 1968 through Hong Leong Finance Berhad.

With more than 100 years of banking knowledge and experience, Hong Leong Bank has a strong market position and well-recognized business franchise. Hong Leong Bank, one of the leading local banks in Malaysia, has won many recognitions and accolades over the years.

### Problem

- Millions of Ringgit spent on PeopleSoft deployment – but cannot deploy to all users due to slow access speed and congestion
- Bank branches across the Malaysia have problem accessing the PeopleSoft system
- More 200 branches and thousands of daily users

### Solution

- Integrate SiteCelerate as front end of the PeopleSoft application
- Offload PeopleSoft from being flooded by congested WAN connections
- Releasing PeopleSoft from handling front end, this allow PeopleSoft resources only focus on backend processing resulting boost on response time.

### Result

- 300% increase in server capacity, 70% bandwidth reduction, average 400% faster access
- Off load web server utilisation up to 70%
- Increase productivity as users are able to complete more tasks in a day
- Avoided costly upgrades to all WAN links to Branches
- Users are satisfied with the fast and efficiency of the applications

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